



Complaints Procedure - TK Inclusive Support Ltd

TK Inclusive Support Ltd welcomes feedback from parents, guardians and service users.

Stage 1 – Informal Resolution

Please raise concerns directly with us. We aim to resolve issues within 24 hours.

Stage 2 – Formal Complaint

If the issue is not resolved informally, please submit the complaint in writing including your name, contact details and details of the concern.

Stage 3 – Unresolved Complaint

If the complaint remains unresolved after 7 days it will be classified as an unresolved complaint.

Contact Details

TK Inclusive Support Ltd

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